



**MULTIPLE REPORTS OF HARM** Learning from Significant Case Reviews has shown that we need to improve the way we assess and manage risk where adults at risk of harm are resistant to or undermine attempts to offer support and protection. Details of the new Multiple Report of Harm Protocol can be found on page 27 of the [Inter-Agency Adult Support and Protection Guidance](#). The protocol will help staff achieve the complex balance between their duty of care and respect for the adult's autonomy and self-determination.



**LARGE SCALE INVESTIGATIONS** [Fife Inter-agency Guidance and Procedure for Large Scale Investigations](#) of adults at risk of harm has been reviewed and refreshed. The new resource will be in use from 30th September 2019 and can be accessed at [www.fifedirect.org.uk/adultprotection](http://www.fifedirect.org.uk/adultprotection) Please delete/dispose of previous versions.



**ADULT PROTECTION TRAINING DATES** Full details are in our [Training Flyer \(Council/NHS\)](#) and [Training Flyer \(External agencies\)](#).



**CROSSING THE ACTS TRAINING** The newest one day ASPC course – 'Crossing The Acts' is ideal for Team managers and staff from Assessment and Care management Social Work Services, key NHS Fife staff from mental health and learning disability services, and key Police Scotland personnel. On completion of the course participants will understand the intersectionality of the 3 protective acts (Adults with Incapacity, Mental Health, and Adult Support and Protection); good practice in accessing and sharing information about patient/client mental health; and how to make evidence-based professional judgements. The next available dates are 29 or 30 October, 25 or 26 November. [Apply online](#) or use CLMS if you are a Council employee.



**SURVIVING CHRISTMAS** Work has begun on this year's '[Surviving Christmas and New Year](#)' which the Adult Support and Protection Committee have produced and distributed since 2012. It gives advice and information about support services during the festive period. It will be available as a booklet, wallet-sized foldout and easy read. If you have suggestions for topics to include, or wish to order copies email: [shona.mcewan@fife.gov.uk](mailto:shona.mcewan@fife.gov.uk) or call: 03451 55 55 55 ext 442134 **by 10 October**.



**HUMAN TRAFFICKING E-LEARNING** Human Trafficking and exploitation remains one of the biggest threats facing communities, with perpetrators targeting vulnerable victims. These victims often face violence and threats of violence to perform criminal activities against their will. A [short e-learning package on how to identify the signs of trafficking is available](#) which staff are encouraged to complete.



**WANT TO KNOW MORE ABOUT ADVOCACY IN FIFE?** An e-learning resource has been developed by Fife Council in partnership with Fife Advocacy Forum and can be accessed by anyone. It will help you learn what advocacy is and what it is not; the importance of advocacy; principles and standards; types of advocacy; and services available in Fife. Visit: <https://fifecouncil.learningnexus.co.uk/>  
Easy Read information is available in the [Advocacy in Fife](#) booklet.



**HEALTHY HEARING POP UP SESSIONS** Do you know someone living with hearing loss? Come along and meet the Health and Social Care Partnership team who can offer advice and information about services in Fife that support hearing loss. The next sessions are on 1 October from 10am-12noon at Dunfermline Carnegie Library and Galleries, and 5 November from 2-4pm at Cowdenbeath Library.



**ACTION ON ELDER ABUSE** If you missed the recent Action on Elder Abuse Conference catch up with the [BBC Reporting Scotland footage](#) and find out more about their [work across Scotland](#).



**SUICIDE PREVENTION DAY** Every year organisations and communities come together on 10 September to raise awareness of how we can create a world where fewer people die by suicide. For more information visit the [Samaritans website](#). If you are in a crisis or are worried about someone you know call Samaritans on 116 123 or Breathing Space on 0800 838587. If it is an emergency or you are in danger call 999. Don't try to cope on your own. Have a look at these [NHS videos](#) for advice on how to start a conversation about mental health.



**ANDY'S MAN CLUB** Suicide is the biggest killer of men under 45. Andy's Man Club is a peer to peer support group for men, where they are invited to come and have a brew and a chat because #itsoktotalk. A new group is starting at Collydean Community Centre, Glenrothes on Monday 9 September from 7-9pm and will run weekly. A group also runs at the Erskine Building, 4 Pilmuir Street, Dunfermline every Monday from 7-9pm. Find more information at [www.andysmanclub.co.uk](http://www.andysmanclub.co.uk), email: [info@andysmanclub.co.uk](mailto:info@andysmanclub.co.uk) or find them on Twitter, Facebook and Instagram.



**CRISIS MESSENGER** The new [Shout Crisis Help Line](#) is the first free 24/7 **texting** service for anyone in the UK experiencing a mental health crisis. Text an initial word such as HELP or SHOUT to 85258 in the UK to link to the service and then link with a trained Crisis Volunteer. Messages are confidential but if the volunteer believes you are at immediate risk of harm, they may share your details with people who can provide support. The service is also partnered with the [deaf health charity SignHealth](#) who suggest deaf people experiencing a mental health crisis text DEAF to 85258.



**GET CONSENT** Police Scotland launched the #GetConsent awareness campaign as data showed the number of victims raped on a first or second date has increased. Over 160 people reported they were raped in the very early stages of dating in the last year, meaning that in one in ten cases the crime is committed by someone other than a partner or ex-partner. The campaign emphasises that sex without consent is rape.



Follow [#GetConsent](#) on Police Scotland's Twitter, visit: [www.wecanstopit.co.uk](http://www.wecanstopit.co.uk) and find [information from Fife Violence Against Women Partnership](#).



**RISE IN FIFE** Police Scotland and Barnardo's Scotland are extending their RISE (Reducing the Impact of Sexual Exploitation) project into Fife and Glasgow to reach, protect and support children and young people who are at risk of child sexual exploitation (CSE). CSE



advisors from the RISE service will assist Police Scotland’s officers by bringing together intelligence information to disrupt perpetrator networks while protecting victims, and preventing others from being harmed. CSE is often hidden, with perpetrators using violence, coercion and intimidation to exert power over children. For more information about identifying the signs of CSE, and details of support visit the [Police Scotland website](#).



**ADVOCACY STANDARDS** The Scottish Government is consulting on draft social security advocacy service standards. Advocacy support will give disabled people the assistance they may need to claim Scottish social security entitlements and ensure they can be fully involved in decisions affecting them. Complete the [easy read survey](#) or [do it online](#) by 7 October.



**DO YOU HAVE A DIVERSE WORKFORCE?** [Fife Centre for Equalities](#) launched their latest practical guidance at their annual conference. [‘Embracing Differences’](#) aims to identify potential conflicts when designing and delivering services as well as addressing the needs and values of a diverse workforce . Call 01592 645310 for paper copies.



**LOTTERY SCAM** The National Lottery Community Fund is warning Twitter followers to lookout for fraudsters posing as the organisation on Twitter, contacting individuals to say they, or their organisations, have been chosen to receive money from the fund. Social media users are urged not to respond and to contact Police on 101 to report the scam.



**UNIVERSAL CREDIT SCAM** Action Fraud is warning about a scam where people are targeted with offers of low cost loans or free government grants. Criminals use the personal information they obtain to make an application for an advance payment for Universal Credit. After they take their ‘fee’ from the advance payment, the victim is left to pay back the total amount once their repayments begin. Action Fraud advice is to never share personal or financial information with someone you don’t know and trust. The Department for Work & Pensions will never approach you in the street or ask for personal/financial details over social media.



Find Fife Adult Support and Protection Committee easy read resources on the ‘Keeping your money safe’ page of [www.fifedirect.org.uk/adultprotectioneasyread](http://www.fifedirect.org.uk/adultprotectioneasyread). Look out for details of new financial harm resources in our next newsletter.



**BOGUS CALLERS** Autumn often sees a rise in bogus caller crimes as criminals target householders who may be thinking about sorting house and garden issues before the winter weather hits. Advice Direct Scotland provide free and confidential advice if you’ve been approached by a bogus caller, or want tips on what to look out for to ensure a service is legitimate. Go online to [www.consumeradvice.scot](http://www.consumeradvice.scot) or call their Freephone number 0808 164 6000. The service can pass information to Trading Standards teams for investigation. Always call 101 to report a crime or call 999 if a crime is in progress. Find Fife Trading standards info [here](#).



**ARE YOU NET AWARE?** Research for the NSPCC and mobile operator O2 shows that almost a third of UK children aged 8 to 13 have given out personal details online, or on their social media profile. Both companies have relaunched the [Net Aware](#) website for



parents to learn more about the apps, sites and games their children are using, and find technical and safeguarding tips. Find ASPC resources on the 'Internet Safety' page at: [www.fifedirect.org.uk/adulprotectioneasyread](http://www.fifedirect.org.uk/adulprotectioneasyread)



**STEP UP, SPEAK UP!** This [ChildNet campaign toolkit](#) includes resources for young people and the professionals who work with them, to address the issue of online sexual harassment amongst young people aged 13 – 17 years.



**HUMAN RIGHTS** [The British Institute for Human Rights](#) have created the [Know Your Human Rights](#) online advocacy tool. It is particularly relevant for people who advocate on behalf of people with mental health issues. The focus is on human rights when receiving health and care services. Although the tool relates to English law the information is still useful. The work of the Equality and Human Rights Commission in Scotland can be found [here](#).



**EQUALITY ACT** Disability Rights UK have a new [Right to Participate](#) website which aims to increase awareness of the Equality Act, especially how it can protect disabled people from discrimination in everyday situations. The [Take Action](#) section has 'guided pathways' for Education, Employment and Out-and-About. The information gives you ways to positively assert your rights in each situation.



**SCIE INFORMATION** has links to English legislation but contains useful resources and ideas.

**SOCIAL WORK RECORDING TOOL** The [SCIE recording tool](#) supports social workers and other staff to improve recording skills – how you write down what you have seen and done, your analysis of that, and what you plan to do as a result. The resource sets out 11 top tips to consider and skills can be practiced using their scenarios.



**MAKING EVENTS AND MEETINGS ACCESSIBLE** The [updated SCIE web resource](#) is a practical resource to help make any event or meeting inclusive and accessible, so that everyone can take part in the way that best suits them.



## Alternative Formats

Information about Fife Council can be made available in large print, braille, audio CD/tape and Gaelic on request by calling **03451 55 55 00**



### British Sign Language

please text (SMS) 07781 480 185



### BT Text Direct:

18001 01592 55 11 91

## Language lines

Arabic	خط هاتف اللغة العربية: 03451 55 55 77
Bengali	বাংলায় আলাপ করার জন্য টেলিফোন লাইন: 03451 55 55 99
Cantonese	中文語言熱線電話: 03451 55 55 88
Polish	Polskojęzyczna linia telefoniczna: 03451 55 55 44
Urdu	03451 55 55 66 اُردو زبان کے لیے ٹیلیفون نمبر